

Company Trading Name: Auxilla Creations Ltd.
Address: Room G7, Harmony House, Baden Powell
Close, Dagenham RM9 6XN

Contact:

Telephone: 08445852470
Email: info@invisiblemannequinlondon.com
Website: <http://invisiblemannequinlondon.com>



IML Bespoke Order Terms of Sale

This agreement is binding for all custom and bespoke sale order from Invisible Mannequin London. Please read the following carefully; we are delighted to have been able to continue with a relationship of complete trust with all of our customers; it is truly an honour and thank you.

Terms of Sale

We've tried to keep our Terms as clear as possible, and give you all the information we can about your transactions so that you completely understand the whole process.

All goods must be paid for prior to dispatch. If you are not happy with goods we have sold you, please let us know within seven days of receipt.

You'll need to accept our terms of sale every time you make a purchase. They are subject to change from time to time, so read these terms of sale carefully before placing your order and retain a copy of these terms and your order as reference.

About us

We are Invisible Mannequin London a company registered in England and Wales trading as Auxilla Creations Ltd. Our registered office is at Harmony House, Baden Powell Close, Dagenham RM9 6XN with company registration number 07504712.

Format of the Contract

These terms of sale apply to all custom made/bespoke mannequins supplied by Invisible Mannequin London. They shall form a part of the Terms of Use applicable to your purchases. Other than as specifically provided in any separate written agreement between you and Invisible Mannequin London. Our bespoke order sales are governed by the following terms and they do not affect your statutory rights. No contract exists between you and us for the sale of any goods until we have received your order and accepted it (which we may do at our discretion).

1. Pricing; Payment Terms

All prices are listed in GBP (£) and are valid until altered by us. Invisible Mannequin London currently accepts payments by Bank transfer and also via PayPal. We have taken care to describe and show items as accurately as possible. Despite this, slight variations in items may occur. If there is anything which you do not understand, or if you wish to obtain further information, please contact us on: 08445852470.

2. Shipping Terms and Policies

We sometimes don't charge for deliveries during sale at our discretion even though we have the right to change this anytime. Production and delivery times may vary for orders to dispatch. You will be notified once it dispatches. Delivery will be made to the address specified when you completed your order.

3. Missing, damaged or incorrect orders

Invisible Mannequin London will do everything we can, to ensure that your order arrives at your door complete and in pristine condition. If you don't receive all of your products at once, you can check that they have been dispatched using our tracking facility detailed in the confirmation email. If it's not on its way, you can contact us.

4. Complaints & Returns

It is the customer's sole responsibility to check the goods supplied upon receipt. Please note that we don't make refunds on custom made/bespoke orders. You may return the items for replacement, but where postage, transportation or courier charges have been incurred, these are not eligible for a refund. Your satisfaction with our products and services is our priority, so please let us know immediately if there is a problem.

5. Service availability

Invisible Mannequin London currently does accept orders for ghost mannequins internationally.

Please Note:

By placing an order with us either online or otherwise, you are automatically accepting to our terms of sale.